



The Web Site For Your Dental Benefits Needs

www.deltadentalwa.com

Patients

Washington Dental Service is proud to provide you, our valued subscriber, with a reliable, easy-to-use and interactive Web site that delivers the dental benefits information that is most relevant to you and is commensurate with our current, high-quality standards. The Washington Dental Service Web site was designed with you in mind, providing a simple interface that answers your most pressing questions: *Am I covered? What did my plan pay? What do I owe?*

At Your Fingertips

Once you sign in, your patient portal page will provide quick entry points into requested, high-use content areas, such as recent dental activity, simple yet detailed explanations about your coverage, immediate access to your ID card and more, with no additional “clutter.”

Customized

Your patient portal page on the Washington Dental Service Web site will be customized to your specific needs and will include coverage information about any enrolled dependent(s). This will allow you to view benefit and dental activity information for you and/or your family members.

Web Site Features

Sign-in

- Simple and quick registration.
- Upon registration and/or sign-in, you will be “recognized” on the Web site.

MySmile® Personal Benefits Center

- Shows subscriber and/or dependent level details.
- A simple, task-oriented, self-service interface features all of the tools and tasks important to you, with no “interruptions.”

Your Dental Activity

- Select from family, subscriber and/or dependent benefit details.
- Choose between two online views of your explanations of benefits: summary and complete. The summary version is simplified, with links to coverage information, Find A Dentist and more.
- View tooth chart showing the number and name of the tooth in question.

Check Your Coverage

- Outlines eligible benefits, plan coverage and payment history — all located in one place.
- Shows family, subscriber and/or dependent details.
- Includes deductibles, maximums and payment history (payment history displays current and previous year, both patient and plan-paid amounts).
- Includes helpful charts, graphs and matrices — all specific to you.

Claim Status

- Check status of current claims.
- Retrieve previous claims information for up to 18 months prior to current date.

Print ID Card

- View your ID card upon sign-in (if applicable).
- Print your card right from your portal page.

Find A Dentist

- Once you have signed on to the Web site, you can search Find A Dentist to locate dentists in your plan network.
- MapQuest allows you to search for a dentist by radius and provides a map marking dentist locations within your designated area.
- Provides enhanced information about specific dentists, i.e., URL, education and more.