



Washington Counties Insurance Fund

Administration & Carrier Contact Information

www.wcif.net

Toll-free: (800) 344-8570 | Local: (360) 586-0466 | Fax: (360) 754-7859
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	<u>Direct</u>	<u>Mobile</u>	<u>Email</u>
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Kathi Rauch , Finance Director	(360) 292-4473	(360) 350-8215	kathi@wcif.net
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Rochelle Tolliver , Account Specialist	(360) 292-4474	(360) 584-6217	rochelle@wcif.net
Lara White , Office Coordinator	(360) 292-4472		lara@wcif.net



Benefit Solutions, Inc. (BSI)

WCIF contracts with BSI to administer eligibility, billing, COBRA, retiree and CDHP administration for all WCIF plans.

www.bsitpa.com

Toll-free: (855) 623-6334 | Local: (206) 859-2600 | Fax: (425) 771-1226 | P.O. Box 6, Mukilteo, WA 98275

Eligibility & Billing

Team Email: wcif@bsitpa.com

Jennifer Moore , WCIF Lead Administrative Assistant	(206) 859-2689	jmoore@bsitpa.com
Holly Wischler , WCIF Account Manager (escalated issues)	(206) 859-2688	hwischler@bsitpa.com

Retiree & COBRA Administration

Team Email: wcif@bsitpa.com or cobra@bsitpa.com

Katie Potter , Admin Assistant & Retiree/COBRA Specialist	(206) 859-2613	kpotter@bsitpa.com
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Consumer Driven Health Plan (CDHP) Administration

Flexible Spending Arrangement (FSA) & Health Savings Account (HSA) & Health Reimbursement Arrangement (HRA)

Team Email: flexspending@bsitpa.com

Janessa Spencer , CDHP	(206) 859-2694	flexspending@bsitpa.com
Ashley Wagner , CDHP	(206) 859-2694	flexspending@bsitpa.com



Premera Blue Cross

www.premera.com

Toll-free: (877) 500-9247 | 24-Hour Nurseline: (800) 841-8343

Jen Diaz , Senior Account Manager	(425) 918-4407	jennifer.diaz@premera.com
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Group Health Options, Inc.

www.ghc.org

Toll-free: (888) 901-4636 | 24-Hour Nurseline: (800) 297-6877

Sue Sisemore , Account Specialist	(206) 448-4163	sisemore.s@ghc.org
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Delta Dental of Washington

www.deltadentalwa.com Toll-free: (800) 554-1907

Darlene Rockwell, Client Account Coordinator (206) 985-5937 drockwell@deltadentalwa.com



Willamette Dental Group

www.willamettedental.com Toll-free: (800) 359-6019

Kim Bolden, Account Manager (360) 456-0740 kbolden@willamettedental.com



Vision Service Plan (VSP)

www.vsp.com Toll-free: (800) 877-7195

Cathy Rapozo, Account Manager (800) 852-7600 x 5354 cathy.rapozo@vsp.com



Magellan Health Services Employee Assistance Program (EAP)

www.magellanassist.com Toll-free: (800) 523-5668

Charla Barnes, Account Specialist (800) 450-7281 cabarnes@magellanhealth.com



The Standard Life & Disability (Basic & Voluntary)

www.standard.com Toll-free: (800) 848-5132

Sue Lansciardi, Account Manager (425) 283-1062 sue.lansciardi@standard.com



United American Insurance Company Medicare Supplement Program for Retirees >65

Benistar (Medical & Rx) Toll-free: (800) 236-4782 *United American Insurance Company. Benefits & Rx administered through Benistar.
Customer Service Email: memelig@benistar.com

Stephanie Tarte, Office Administrator (847) 304-9500 x 209 starte@benistar.com



Live Well at WCIF Wellness Program

www.wcif.net/wellness.html Toll-free: (800) 344-8570

Janée Mandery, WCIF Wellness Coordinator (360) 292-4471 jane@wcif.net